C H E L S E A M I L L E R

UX Research and Design [milchels@umich.edu](mailto:milchels@umich.edu) \\ 540 Thompson St, Ann Arbor, MI 48104 \\ 908-268-5570

**Education**

**University of Michigan School of Information 2018**

Master of Science in Information,

Specialization in Human-computer Interaction

*Awards: UMSI Merit Scholarship, Munger Case Competition: 2nd place*

**Bryn Mawr College 2011**

Bachelor of Arts in Psychology, Minor in Film Studies

**University of Hong Kong 2009**

Visiting Student

**Projects**

**UX Researcher**

DirecTV Now

**UX Researcher / UI Designer** 01/2017 – present

MAESTRO: Conductor’s Baton Simulation, *U-M School of Music, Theatre, and Dance*

Ann Arbor, MI

09/2016 - **UX Researcher**

12/2016 Data Concierge, *U-M Information and Technology Services*

Ann Arbor, MI

09/2016 - **Web Developer**

12/2016 Accessibility Redesign, *Summit IDG*

Austin, TX

**Experience**

07/2016 – **Coleman-Munger Fellow**

present Munger Graduate Residences

Ann Arbor, MI *University of Michigan*

* Lead the Munger Food Committee in developing transdisciplinary food and sustainability related programming at the Munger Graduate Residences.
* Serve as a liaison between residents and relevant resources on campus to assist in developing student-led initiatives.
* Analyze program data alongside the Transdisciplinary Program Coordinator in order to identify resident needs and direction for future programmatic growth.

10/2013- **Lecturer of English**

08/2015 Faculty of Arts

Bangkok, TH *Chulalongkorn University*

* Instructed English courses in both Thai and international undergraduate programs, 4 courses/semester, 10-25 students/course.
* Co-coordinated curriculum development for Bachelor of Arts in Language and Culture (BALAC) Academic Report Writing course.

09/2012 – **Associate Studio Manager**

09/2013 *Condé Nast Digital Studio*

New York, NY

- Facilitated image production between editors of 15+ Condé Nast publications and photographers shooting in 7 studios: delivered shoot instructions, assisted with lighting and styling on set, and processed deliverables.

**Skills**

Contextual Inquiry

Python

HTML

CSS

Javascript

Wireframing

Prototyping